



Zachary Gray
Administrator
Alta Skilled Nursing and Rehab
555 Hammill Ln.
Reno, NV 89511
P: (775) 828-5600
E-mail: zachary.gray@altanursingandrehab.com

September 29, 2021

Dear Residents and Families,

Last week we had four staff members test positive for COVID-19. They were last in the building on Thursday the 23rd. Following our protocol, we have conducted two rounds of COVID-19 testing among our residents and are continuously testing our staff. To date, no residents have tested positive for COVID-19 and we are closely monitoring the situation. We have two more rounds of COVID-19 testing for our residents with the final testing day being Thursday 10/7/2021, pending no new positive cases.

At this point, scheduled visitation is on hold, but we are allowing compassionate care visitation to still occur. Compassionate care visitation will be on a case-by-case basis. If you would like more information regarding visitation, or if you would like to schedule a compassionate care visit, please call the front desk at (775) 828-5600.

As a reminder, for the most up to date information, please utilize our COVID hotline at: 775-241-4620. This hotline is updated within 24 hours of any new COVID-19 case. Copies of all correspondence can be found at <https://www.altanursingandrehab.com/covid19>. We will be handing this letter to residents, and mailing to responsible parties.

Sincerely,

A handwritten signature in black ink that reads "Zachary Gray". The signature is written in a cursive, flowing style.

Zachary Gray, NHA
775-828-5600, ext. 2608

Please visit our website www.altanursingandrehab.com or call our COVID hotline (775) 241-4620 for more information regarding COVID-19.

A copy of this letter will be distributed to residents and their responsible parties.