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July 23, 2020

Memo re: COVID-19

Dear residents and families:

We were notified on July 22nd, that one of our staff members has tested positive for COVID-19. Although we can not disclose who they are, we can tell you that they are non-clinical, did not go into resident rooms, and wore their mask at all times while in the building. It is a Federal requirement that we notify all staff and residents within 24 hours of a confirmed case.

As a result of this news, we will be testing every resident who consents and every employee on Monday, July 27th and Tuesday, July 28th. If we receive additional positive cases, we will be implementing our COVID-19 protocols immediately.

We strive to treat each and every one of your parents, spouses and friends with the same respect and caution we extend to our own parents. Please do not hesitate to reach out via phone or email for any updates or questions. I am available 24 hours per day, 7 days a week.

Sincerely,

A handwritten signature in black ink, appearing to be "Zachary S Gray". The signature is fluid and cursive, with a large loop at the beginning and a long horizontal stroke at the end.

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